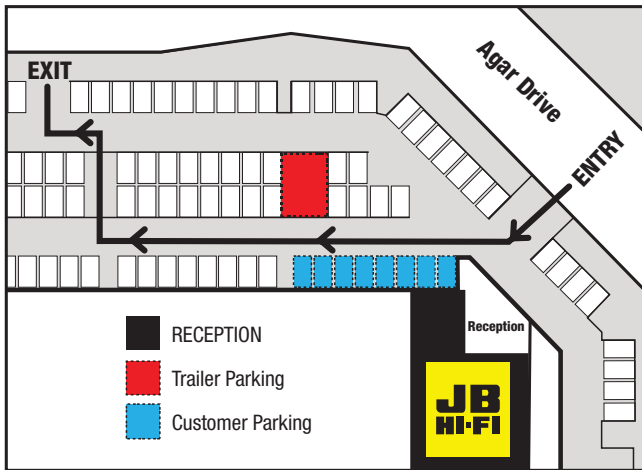


## Pick Up Your Purchases at JB Hi-Fi Warehouse

**Tenancy 1, 1 Carmen Street  
Truganina 3029 VIC** (Enter via Agar Drive)  
Collecting times 9am – 5pm



# Melbourne Warehouse Customer Pick Up Information Guide



**JB Sales Order:**

# JB HI-FI

JB Hi-Fi Group Pty Ltd (ABN 37 093 114 286)  
August 2020

## Prior to Arrival

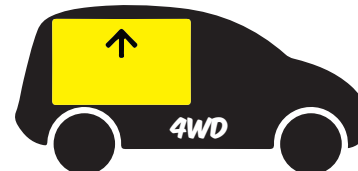
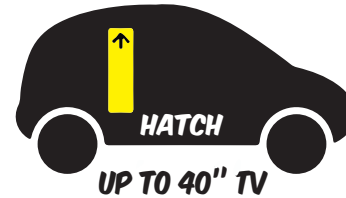
- Collections may take up to 20mins at busy times.
- Please ensure your vehicle is appropriate for transporting your goods. The law requires that the goods are adequately restrained so you should bring appropriate restraints to safely secure your load.
- Your Sales Receipt (or order confirmation for Commercial/ Insurance/Online Sales) must be presented for collection and you will be asked to sign that you have received your purchase in good condition.
- Suitable identification (eg. photo ID with matching name to the order)
- Manufacturers usually recommend that TVs & Whitegoods are transported upright to avoid damage.
- JB Hi-Fi accepts no responsibility for any liability suffered due to the way in which goods are loaded or transported. We will help to load goods if requested and we believe it is safe to do so, and we may provide suggestions as to ways to transport your goods in order to avoid damage. However, you are entirely responsible for ensuring that the goods are loaded and transported in accordance with relevant road traffic/safety laws and in a way which does not result in damage to the goods. We do not provide forklifts when loading and will not assist with roof top loading.
- If you have any concerns about picking-up your goods, please call your store to arrange delivery.

## On Arrival

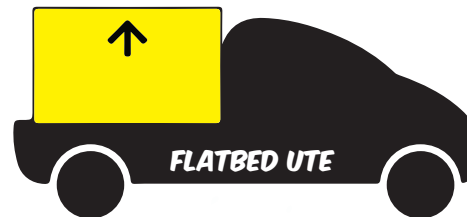
- Drive into the car parking area via Adgar Drive.
- Speed limit 10km on site.
- Park in the Blue bays if you are driving a vehicle without a trailer.
- Park in the Red bay if you are driving a vehicle with a trailer.
- Walk up to reception as indicated in the plan (refer over) to claim your goods and load into your vehicle.
- Follow the arrow to exit the parking area.

## Unit Size Guide

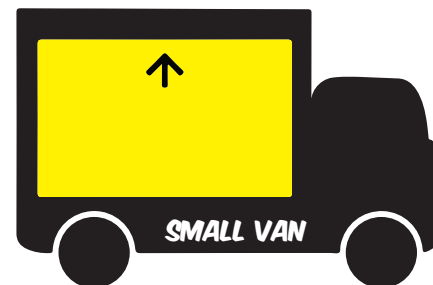
Note that this is an approximate guide only and exceptions may apply due to the size and shape of both the product and your vehicle.



DRYERS, SMALL WHITEGOODS, TV UP TO 55"



LAUNDRY, MEDIUM FRIDGES, TV UP TO 65"



ALL TVs & WHITEGOODS SIZES

## Remember ....

### RECEIPT:

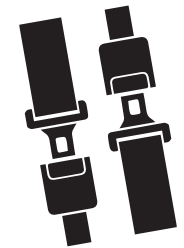


### SUITABLE PHOTO ID:



### RESTRAINTS:

- ROPES, OCCY, BUNGEE OR ELASTIC STRAPS ARE NOT RECOMMENDED.



### NO FORKLIFT LOADING:



### NO ROOF TOP LOADING OR EXTENDING BEYOND THE REAR OF THE VEHICLE

